What to Look for in a Pflugerville Roofing Contractor

If you own a home in Pflugerville, you already know the weather here can be brutal. Hail storms roll through Hail Alley with little warning, and your roof takes the worst of it. I have seen roofs that looked fine from the street but were riddled with hidden granule loss and cracked shingles. That is why choosing the right contractor matters more than just getting the lowest bid.

Over the years, I have worked alongside crews across Central Texas, and the difference between a solid repair and a recurring leak often comes down to the contractor's attention to detail. A good pflugerville roofing contractor does not just nail down shingles and leave. They inspect the whole system, from the ridge vent to the drip edge, and they communicate what they find in plain language.

Start with a Thorough Roof Inspection

Before any work begins, a reputable contractor will perform a complete roof inspection. That means walking the entire surface, checking flashings around skylights and chimneys, and looking inside the attic for signs of moisture or poor ventilation. Attic ventilation is one of those things many homeowners never think about, but it directly affects how long your roof lasts. Without proper airflow, heat and moisture build up under the decking, which can warp plywood and shorten the life of asphalt shingles or any other material.

I have seen inspectors who spend five minutes on the ground with binoculars and call it a day. That is not enough. A thorough inspection should take at least an hour on a typical single-story home, and the contractor should be willing to show you photos or video of problem areas. If they rush the inspection, they will probably rush the repair.

Know Your Roofing Materials

Pflugerville homes use a range of roofing materials, and each has its own maintenance needs and lifespan. Asphalt shingles are the most common around here. They are affordable and perform well in our climate, but they can lose granules after a heavy hailstorm. I have seen three-tab shingles that looked intact from the ground but were actually cracked in the field, ready to leak during the next heavy rain.

Metal roofing is another option that has grown in popularity, especially for modern builds and some retrofits. It sheds snow and rain well and holds up against hail better than many people expect. But metal roofs require specific fasteners and flashings. A contractor who mostly

works with asphalt shingles might not have the same experience with standing-seam panels. Always ask how many metal roofs they have installed in the last year.

Tile roofs are beautiful and durable, but they are heavy and need a strong structure underneath. Broken tiles can be hard to match, and replacing them requires care to avoid damaging the surrounding pieces. Flat roofs are common on additions and some older homes. They need a different approach entirely, usually a modified bitumen or single-ply membrane, and the seams are the most vulnerable part. A contractor who only does sloped roofs may not be the best choice for a flat roof repair.

Gutters and Skylights Often Get Overlooked

Gutters and skylights are part of the roofing system, but they frequently get treated as afterthoughts. Gutters that are undersized or clogged can cause water to back up under the shingles, leading to rot in the fascia and decking. Skylights need proper flashing and sealing, especially in Hail Alley where hail can shatter the glass or plastic. A good pflugerville roofing contractor will include these in the scope of work and not treat them as separate jobs unless you specifically ask.

I once worked on a house where the skylight had a small crack that the homeowner did not notice. Water seeped in slowly over two years and caused mold in the attic. A simple inspection would have caught it. That is why I always tell people: if your contractor does not want to look at your skylights and gutters, find another one.

Warranties and Manufacturer Partnerships

Most quality roofing materials come with manufacturer warranties, but those warranties are only valid if the contractor is certified by the manufacturer. Owens Corning, GAF, and CertainTeed all have certification programs. A contractor who is certified by one or more of these companies has proven they know how to install the products correctly. That gives you an extra layer of protection if something goes wrong.

Beyond the manufacturer warranty, the contractor should offer a workmanship warranty. In Texas, the standard is usually two to five years for workmanship, but some contractors offer longer. Read the fine print. Some warranties exclude storm damage, which is a big deal in Hail Alley. You want a warranty that covers defects in installation, not just material failures.

Insurance and the Texas Department of Insurance

Roofing is dangerous work, and accidents happen. You need to make sure the contractor carries general liability insurance and workers' compensation. The Texas Department of Insurance regulates these policies, and you can verify coverage by asking for a certificate of

insurance. Do not take their word for it. Call the insurance agent listed on the certificate to confirm the policy is active.

If a contractor does not carry workers' comp and a roofer gets hurt on your property, you could be held liable for medical bills and lost wages. That is a risk no homeowner should take. Ask for proof before any work begins.

Navigating Insurance Claims After Storm Damage

After a major hailstorm, insurance claims are a big part of the roofing business in Pflugerville. A good contractor can help you through the claims process without overpromising. They should be willing to meet the insurance adjuster on site and point out damage you might have missed. But be cautious of contractors who pressure you to sign over your insurance check or who offer to waive your deductible. That is often a red flag for fraud.

The Texas Department of Insurance has guidelines on how claims should be handled. A reputable contractor will work within those guidelines and provide a detailed estimate that matches what the adjuster sees. If the adjuster and the contractor disagree on scope, a good contractor can explain why in writing. Do not let anyone talk you into filing a claim for damage that does not meet your deductible. It is not worth the premium increase.

Roof Repair vs. Roof Replacement

Not every damaged roof needs a full replacement. Sometimes a targeted roof repair can extend the life of the roof by several years. I have seen roofs where only one slope was damaged by hail, and replacing just that section saved the homeowner thousands. But there are times when patching is no longer effective. If the roof has multiple leaks, widespread granule loss, or if the decking is rotted, replacement is the safer bet.

A honest contractor will give you both options with clear pros and cons. They should not push you toward replacement if a repair will do, but they also should not hide the fact that a repair is a temporary fix. On older roofs near the end of their lifespan, replacement often makes more financial sense. The key is getting a written estimate that breaks down the costs so you can compare.

Finding the Right Fit

Choosing a pflugerville roofing contractor is not just about price. It is about trust. You are letting someone walk on top of your house and make decisions that affect your family's safety and your home's value. Look for someone who has been in the area for years, who knows the local building codes, and who has a track record of standing behind their work.

Ask for references and call them. Ask how the contractor handled unexpected problems, like finding rotted decking under the shingles. Ask if they cleaned up the job site every day. Small things like that tell you a lot about their professionalism. And pay attention to how they communicate. If they are vague about timelines or materials, that is a warning sign.

Your roof is too important to leave to chance. Take the time to find a contractor who treats your home like their own. The peace of mind is worth the effort.