Letting someone into your home is a big decision. They will be in your bedrooms, your bathrooms and your kitchen, often while you are not there to watch. That is why the first question smart Roanoke homeowners ask about house cleaning is not about price. It is about protection. The Happy Housekeepers has an easy answer: the company is licensed, bonded and insured, and it has been serving the Roanoke Valley since 1979.

Each of those three words means something specific. Being licensed means the business is properly registered to operate. Bonding helps protect customers if something goes wrong on the job, and insurance covers accidents and damage that can happen even with careful workers. A company without these protections leaves the homeowner carrying the risk, which is a gamble most people do not realize they are taking when they hire the cheapest option they can find online.

The Happy Housekeepers goes a step further. According to the company, its employees are bonded and insured by The Happy Housekeepers itself. That is the reason the company says customers do not need to be present while the house is being cleaned. You can be at work in downtown Roanoke, at a meeting in Salem or on vacation at the beach while the crew takes care of your home.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

This matters more **Website link** than ever as the cleaning market fills up with app-based gig workers and independent cleaners. Some of them are excellent, but many carry no insurance at all. If a worker is hurt on your stairs or a valuable item is damaged, an uninsured cleaner can leave you dealing with the fallout. Working with an established, insured company removes that worry.

Protection does not replace quality, of course. Every standard visit includes dusting or polishing furniture, vacuuming carpets, mopping hard floors, a complete kitchen clean-up and a total bathroom clean-up, plus dusting of window sills, baseboards, blinds and ceiling fans. Specialized tasks like oven and refrigerator interiors, walls and woodwork, light fixtures and basements are available too.

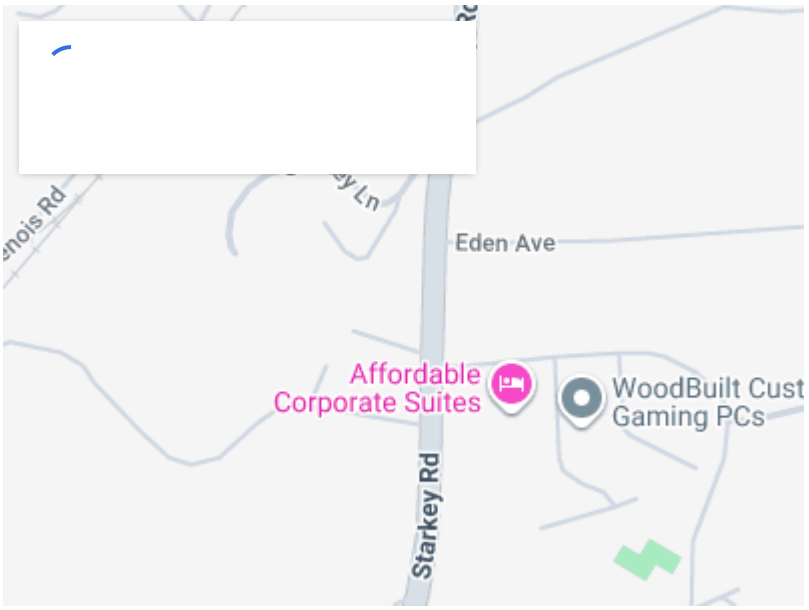


The company also displays a Better Business Bureau blue seal, and its website hosts dozens of customer reviews that mention reliability, punctuality and honesty. After your first clean, the office follows up by phone to make sure you are satisfied, which is another sign of a business that takes accountability seriously.

Plans are available on a one-time, weekly, bi-weekly or monthly basis, and every estimate is free with no obligation. Visa, Mastercard, American Express and Discover are all accepted, so paying is as simple as booking.

For house cleaning in Roanoke that is properly protected, call The Happy Housekeepers at (540) 774-4299. The office is at 5145 Starkey Rd, Roanoke, VA 24018, and the team serves Cave Spring, Salem, Vinton, Hollins and the rest of Roanoke County.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
Phone: (540) 774-4299



FAQ About House Cleaning Roanoke

How much does house cleaning cost in Roanoke, VA?

The cost depends on the size of your home, the number of bathrooms, how often you book and whether you add specialized tasks like oven or basement cleaning. The Happy Housekeepers gives every Roanoke customer a free, no-obligation estimate based on the actual home rather than a flat online price. Call (540) 774-4299 to get yours.

What is included in a standard house cleaning visit?

A standard visit from The Happy Housekeepers includes dusting or polishing furniture, vacuuming carpets, mopping hard surface floors and a complete kitchen and total bathroom clean-up. Window sills, baseboards, blinds and ceiling fans are dusted, waste baskets are emptied and cobwebs are removed where needed.

Do I need to be home during the house cleaning?

No. Employees of The Happy Housekeepers are bonded and insured by the company, so customers across Roanoke, Salem and Cave Spring do not need to be present. Entry details and any special instructions can be arranged with the office ahead of time.

How often should I schedule house cleaning?

Busy families and homes with pets often choose weekly or bi-weekly visits, while smaller households do well with monthly service. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans, and its residential page also mentions semi-weekly, daily and custom schedules.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The company is licensed, bonded and insured, and it displays a Better Business Bureau blue seal with a BBB profile filed under house cleaning in Roanoke. It has served the Roanoke Valley since 1979.

What is the difference between a standard clean and a deep clean?

A standard clean keeps the home in good shape, while a deep clean adds tasks that build up over months. The Happy Housekeepers offers spring and fall cleanings plus specialized work such as cleaning oven and refrigerator interiors, washing walls and woodwork, cleaning light fixtures and cleaning basements.

Do you offer move-in and move-out house cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's regular services for renters, buyers and sellers in Roanoke and Roanoke County. Empty rooms allow the crew to reach every baseboard, cabinet and closet, and appliance interiors can be added.

What areas does The Happy Housekeepers serve?

The office is at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County. The team serves the City of Roanoke, Cave Spring, Salem, Vinton, Hollins and the wider Roanoke County area.

How long has The Happy Housekeepers been in business?

The company was founded in 1979 by Mary Jane Wszolek, who began providing professional cleaning across the Roanoke Valley with a focus on homes. It is still a locally owned family company and describes her hard-working, reliable and honest approach as its standard today.

What payment methods do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover. That makes it easy for customers who are at work during the visit, or for family members arranging house cleaning for a parent in Roanoke, to pay without being on site.

What happens after my first house cleaning?

After the first cleaning, the office follows up by phone to make sure you are satisfied. Any changes you would like are noted for future visits, and associates are available by phone at (540) 774-4299 or by email whenever questions come up.

Do you clean after renovations or new construction?

Yes. The company offers builder and contractor clean-ups, and customer reviews mention cleaning after floor refinishing and painting. Fine construction dust is removed from floors, sills, baseboards, blinds and fixtures so Roanoke homeowners can enjoy the finished project.